Service and Transition Support



Koorana Child & Family Services provides learning opportunities for all children and their families across the Inner West and South West areas of Sydney.

What is Service and Transition Support?

Koorana's Service and Transition Support is a service for families with a child who has a disability, developmental delay and/or difficult behaviour. Your case manager will help you understand and adjust to your child's disability, and link you with specialist and mainstream supports and services available in your community



Who is it for?

Service and Transition Support is for families of a child who has a diagnosis of a disability or developmental delay who want to be connected to services and supports, or need support through the process of assessment and diagnosis. The service is available to families with a child aged 0-18 in Inner West Sydney, or 0-8 in South West Sydney.



What happens and how will it help us?

You will have a case manager who can help you

- connect with supportive people in your community
- establish sustainable routines
- find out about funding, therapy, respite and other support options available to your child and family
- understand the service system and how to access services yourself
- make a support plan based on your family's areas of need and strengths
- implement the plan with your family, working with services your family currently uses and linking your family to other appropriate services.

Where does it happen?

Your worker can visit you in your home or another location, talk to you on the phone and communicate with you by email. They will also attend meetings or appointments with you if needed.

How long does it go for?

The length of the service is dependent on the needs of your family. Families typically participate in Service and Transition Support for 9-18 months.

What if I do not speak English?

Your worker can arrange for an interpreter if you need.

What does it cost?

All children, All abilities, All possibilities

You do not need to pay any fees for Service and Transition Support, as disability-specific government funding covers all costs.

How do I access the service?

Contact us by phone on (02) 9750-4100 or email enquiries@koorana.org.au. You can also find out more at our website www.koorana.org.au